

# fitracker Usability Suite

## Usability Tasks and Survey

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<http://fitracker.daviddonatelli.com>

1-800-33-VOCAL

UserID: 6604493

Pin: 1183

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## Section 1: Voice Portal

### **Task 1: Request an Account.**

1. Go to <http://fitracker.daviddonatelli.com>
2. Click “Request An Account”
3. Fill in the information requested.
4. Click Submit.

### **Task 2: Call fitracker for the first time**

1. Dial the number listed for fitracker on the website, your welcome email, and this packet with the given userID and PIN combo.
2. Select “no” when prompted if you are calling on a previous workout.
3. Get your next workout for a “big gym”.
4. Get a “quick review” of the workout.
5. Leave fitracker.

### **Task 3: Get a detailed review**

1. Dial the number listed for fitracker on the website, your welcome email, and this packet with the given userID and PIN combo.
2. Select “no” when prompted if you are calling on a previous workout.
3. Get your next workout for a “small gym”.
4. Get a “detailed review” of the workout.
5. Leave fitracker.

### **Task 4: Select a podcast**

1. Dial the number listed for fitracker on the website, your welcome email, and this packet with the given userID and PIN combo.
2. Select “no” when prompted if you are calling on a previous workout.
3. Get your next workout for a “no gym”.
4. Get a “podcast” of the workout.
5. Leave fitracker.

## Section 2: Web Portal

### Task 1: Log In

1. Go to <http://fitracker.daviddonatelli.com>
2. Enter your email and userID
3. Click the Log In button

### Task 2: Get instructions on how to do any exercise.

1. Log In
2. Click on "Exercise Instructions"

### Task 3: Set Up Your Podcast

1. Log In
2. Click on "Podcasts"
6. Follow the instructions on the page.

### Section 3: Voice Error Sheet

What You Were Doing	What You Said	What The System Did	What it Should Have Done

## Section 4: User Response

### Part 1: Voice

1. How much you liked using the system overall

	Very Much	It was good	So-so	Didn't like it much	Didn't like it at all
Typed Answer:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Was it easy to use?

	Extremely	Yes	Neutral	No	Definitely Not
Typed Answer:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Was the audio quality ok?

	Excellent	Good	Ok	Poor	Very Poor
Typed Answer:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Did you like the tips of the day

	Yes	Sort-Of	No
Typed Answer:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. Short description quality

	Very Good	Good	Average	Poor	Very Poor
Typed Answer:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. Detailed Description Quality

	Very Much	It was good	So-so	Didn't like it much	Didn't like it at all
Typed Answer:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. Was the system intuitive?

	Extremely	Yes	Neutral	No	Definitely Not
Typed Answer:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Were the tips of the day helpful?

	Extremely	Yes	Neutral	No	Definitely Not
Typed Answer:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. Did you use the text message function?

	Yes	No
Typed Answer:	<input type="checkbox"/>	<input type="checkbox"/>

10. Did you choose for tips of the day to come via email?

	Yes	No
Typed Answer:	<input type="checkbox"/>	<input type="checkbox"/>

## Part 2: Web

1. Overall design/feel

Typed Answer:

Excellent    Good    Ok    Poor    Very Poor  
               

2. Ease of use/navigation

Typed Answer:

Excellent    Good    Ok    Poor    Very Poor  
               

3. Exercise Instructions

Typed Answer:

Excellent    Good    Ok    Poor    Very Poor  
               

4. Editing your account

Typed Answer:

Excellent    Good    Ok    Poor    Very Poor  
               

5. Podcast Instructions

Typed Answer:

Excellent    Good    Ok    Poor    Very Poor  
               

## Part 3: Overall

1. I would use this system

Typed Answer:

Definitely    Probably    Maybe    Probably Not    Definitely Not  
               

2. I would choose to get tips of the day on my cell phone

Typed Answer:

Yes    No  
   

3. I would choose to get tips via email

Typed Answer:

Yes    No  
   

4. I would tell my friends about this system

Typed Answer:

Yes    No

5. What was the best part about the system

6. What were the worst parts, what would you improve

#### Part 4: Personal Information

1. Age Range      18-22    23-27    28-35    Above 36  
Typed Answer:               

2. I have used a speech recognition system before    Yes    No  
Typed Answer:       

3. I am technically knowledgeable    Very    Somewhat    Average    Not Really    Not At All  
Typed Answer:                   

4. I workout regularly    Yes    No  
Typed Answer:       

5. I travel a lot    Yes    No  
Typed Answer:       

Thank you for your time on this survey! Your comments are greatly appreciated.